

Test Engineer / Energy Assessor Feedback Questionnaire

We aim to provide a world class service and value comments from those using our services in order to regularly review our processes and if necessary to review our business practices accordingly.

We would appreciate it if you could take the time to complete the following customer feedback questionnaire and return to the following email address: info@premi-air.co.uk

Site / Property Address:		
Service Provided	Air Tightness Testing	SAP/EPC

Ratings	1	2	3	4
The Test Engineer / Energy Assessor's Professionalism was:	Poor	Fair	Good	Premi-QIR

	The Service (Please insert a X in the relevant box)	1	2	3	4
1	Test Engineers / Energy Assessors Professionalism was:				
2	Test Engineers / Energy Assessors Punctuality was:				
3	Test Engineers / Energy Assessors Appearance was:				
4	Test Engineers / Energy Assessors ability to explain process and answer questions was:				
5	Overall Satisfaction				

	The Documentation (Please insert a X in the relevant box)	1	2	3	4
1	How easy was the correspondence to understand?				
2	How easy was the report to understand?				
3	How would you rate the efficiency of the service?				
4	How would you rate your overall satisfaction?				

Thank you.